

INFORMATION



Are you in a
dispute with your
neighbours?



Are you unable
to work things out
together?

Dijk en Waard Community Mediation
For a better living environment!

If you have any questions or would like more information, visit
www.buurtbemiddelingdijkenwaard.nl

Please email any questions to:
info@buurtbemiddelingdijkenwaard.nl

Alternatively, call Wonen Plus Welzijn on:
0224-273140

Dijk en Waard Community Mediation is provided by Wonen Plus Welzijn and
is certified by the Centre for Crime Prevention and Public Safety (CCV).





Call in Community Mediation

Working together to reach a resolution

What if you don't get on with your neighbours, or have stopped getting on with them, and tensions are steadily mounting, for example, because of loud music, dogs barking or an overgrown tree in the garden. A good piece of advice is to start by talking to each other. If that doesn't work, you can contact Dijk en Waard Community Mediation.

We will be happy to help. The goal of Community Mediation is to initiate dialogue between you and your neighbours so that you can reach a resolution together. Well-trained community mediators will help you during this process.



How does Community Mediation work?

If you are in dispute with your neighbours, you can report this by telephone, send an email or make a report using the reporting form on the website. After having received your report, the coordinator will contact you and discuss with you whether your situation qualifies for voluntary Community Mediation. Two community mediators will then make an appointment. They will come to see you and take time to listen to your account. Immediately afterwards, the community mediators will go to see your neighbours to hear their side of the story. The mediators do not pass judgement and are neutral. If you and your neighbours

are willing to talk to each other, the community mediators will make an appointment for a mediation meeting with you both. That meeting will take place in a neutral setting, such as a local community centre. The community mediators will be present during the meeting to help you and your neighbours talk to each other about the nuisance experienced and reach a mutually acceptable resolution.

Starting the conversation yourself

Needless to say, you could also start or restart the conversation yourself. You will find practical tips on how best to go about this on our website.